



RETURNS FORM

Please Complete & Enclose This Form with Your Return

Changed your mind? No problem. Our goodwill returns policy means you can return an item within 14 days of when you purchased or received it (unless otherwise stated; exclusions apply). If the item is unused, in its original packaging and accompanied by a valid proof of purchase, we'll offer an exchange or a full refund. This does not affect your statutory rights.

Sizes 26"-36" standard brochure items carry a full exchange or refund guarantee. Any items being returned for repair must be returned in a clean condition. Any items returned unclean will be returned to the customer and postage costs passed on.

Exclusions: Clearance items have their own Terms and Conditions which will be provided at the time of purchase.

Customers returning items for exchange will be required to pay the return postage and the replacement item postage. We will contact you when we receive your return regarding any price difference.

ORDER NO:		NAME:	
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We cannot process returns without an Order Number. Contact us if you cannot locate this info@milano-pro-sport.com

PRODUCT NAME	SIZE	REFUND REQUIRED Please tick	EXCHANGE Please tick	EXCHANGE ITEM & SIZE	REASON CODE

Reason Codes – (1) Doesn't Suit Me (2) Incorrect Item Received (3) Too Big (4) Too Small (5) Faulty (6) Other

Returns Address

Milano Pro Sport
The Arena, 65 Bow Lane
Preston
PR1 8ND

For Admin Use Only:

GOODS RECEIVED ON:	
CHECKED BY:	
AMOUNT REFUNDED:	
DATE REFUNDED:	

Please ensure all parcels are completely secure. Any package lost or damaged in transit, Milano-Pro-Sport will not be held responsible for. For your peace of mind, we recommend you to use a delivery service that ensures that we sign for the goods on their return.